



STAFF SGT. PRENTICE COLTER

Give ‘em room

Elmendorf’s snow removal team drives through base Oct. 8. With the winter season fast approaching, Arctic Warriors are reminded that snow plows require an extremely wide circle of safety. The minimum distance for moving vehicles following behind a snow plow is 75 feet. When conditions warrant, the snow plows maintain 24-hour operations, so please slow down during these times. Also, be sure to give the snow plows room to operate and do not attempt to cross in their path.

Action Line



Col. Michael Snodgrass
3rd Wing Commander

Do you have a problem you can’t seem to get solved? Would you like to recognize someone for a job well done?

The commander’s action line is your avenue to communicate your questions, comments and concerns directly to the commander, Col. Michael Snodgrass. Your calls will get the commander’s personal attention and be answered in a timely manner.

If you have a question, call or e-mail the action line at:

552-2224
actionline@elmendorf.af.mil

The following commanders stand ready to help you and can answer the majority of your questions. If they can’t help, then please call the Action Line.

Key phone numbers:

Lt. Col. Christopher Thelen, 3rd CES/CC
552-3007
Maj. David Aupperle, 3rd SVS/CC
552-2468
Maj. Robert Garza, 3rd SFS/CC
552-4304



■ **Mr. Paul Price, Ms. Stephanie Taylor, Airman 1st Class Matthew Mayo, and Airman Joshua Day**, 3rd Contracting Squadron, worked more than 18 hours to process more than 2,500 automated business services system actions, worth more than \$20 million. They also ensured system interfaces, networks, desktop stations and printers were in 100 percent working condition, guaranteeing a successful end-of-fiscal-year closeout.

■ **Tech. Sgt. Mark Eaker**, 3rd Operations Support Squadron, took decisive action to close a runway and coordinate with emergency response agencies. He evaluated and relayed crucial runway conditions to airfield management, the Control Tower, the Safety Office, and civil engineers. His immediate action and expertise allowed the runway to open within 20 minutes and enabled the recovery of 16 aircraft without any risk to them.

■ **Staff Sgt. Albert Myers**, 3rd Equipment Maintenance Squadron, identified an improper repair and hardware installation on a critical ramp stringer during an inspection on an F-15E aircraft. His leadership and research efforts to find the correct hardware prevented extended down time, costly repairs and loss of valuable aircrew training resources.

■ This week’s commander’s shadow is **Airman Samuel Miriti** from the 3rd Services Squadron.

Build pride by striving for standards of excellence

By Senior Master Sgt. Michael Rennie
3rd Aircraft Maintenance Squadron 1st sergeant

Your assignment to Elmendorf offers various challenges, foremost, a desire to do extremely well at your chosen military profession. When asked to stretch beyond self-imposed limits, people often discover abilities they never knew existed. So, how do you achieve these objectives and make certain those who work for you also function at their absolute highest potential?

To begin with, ensure you and your colleagues exhibit standards of behavior that remain above reproach. The satisfaction of your people and the success of the unit are not mutually

exclusive — each is dependent upon the other.

When you treat people with respect and strive to meet their personal and professional needs, you earn the right to demand superior performance. Furthermore, as you meet the needs of your people, they will naturally aspire to meet the high standards you have set for them.

It is impossible to build pride unless you set high standards. When people achieve excellence, they not only distinguish themselves in the eyes of others, they also experience a feeling of accomplishment from having achieved the extraordinary. They feel like winners. Unfortunately, too many

people are robbed of this experience. Once people experience the thrill of achievement, they are never quite the same.

However, having standards is not enough. They must be the correct standards. By correct, I mean neither too low, nor too high. If you set standards too low, you will lose productivity. When people can do their jobs with their eyes closed, attention is lost and senseless errors are made. Standards that are too high can pose a problem, as well. If people know the standards are impossible to reach, they will reason, “Why try at all?” Eventually performance and morale will falter.

See “Standards” pg. 14

Time to fall back

Don’t forget to set your clocks back one hour! Daylight savings time begins at 2 a.m. Oct. 31.



The
Sourdough
SENTINEL

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3rd Wing Moment in History



Oct. 12, 1943:

Maj. “Jocko” Henebry, 90th Fighter Squadron commander, led the 3rd Bomb Group on its first low-level bombing and strafing mission against the Japanese stronghold at Rabaul.